

You had a minor car accident. No one was hurt seriously. Call the police, describe how the accident happened, describe the scene, and find out what to do.

You missed an important exam and have made an appointment with the *teacher/professor*. Explain what happened and try to arrange for a make-up exam.

You were injured while playing a sport. Call your doctor's office, explain how the injury happened, describe your current condition, and try to get an appointment with the doctor as soon as possible.

After finishing a good meal in a restaurant, you discover you have left your money at home. Explain the situation to the *waiter/waitress*, and make some arrangement to pay the bill.

## ADVANCED

Narrate

Describe

Handle a Complicated Situation or Transaction

You recently purchased a clothing item in a store, but you now need to return the item. You go back to the store. Explain the problem to the salesperson, and try to get a full refund.

When you arrive at the airport in \_\_\_\_\_, your luggage is not in the baggage claim area. You speak with a service representative. Describe your luggage, explain why you and your luggage did not arrive on the same flight, and make arrangements to have the bags delivered to your hotel.

You stayed late at work and are the only one in the office. You leave to get a drink of water and lock yourself out. You don't have identification with you. Explain the situation to the guard and ask *him/her* to open the door to your office.

You borrowed a friend's car and had a slight accident. Call your friend, explain what happened, describe the damage, and offer a solution.

A window in your apartment is broken. Call the building manager, describe the problem, explain how it happened, and try to get the window repaired as quickly as possible.



You just received an award for "\_\_\_\_ of the Year". Make a brief speech accepting this award.

Explain to a classmate/co-worker how to "log on" to the school/office e-mail account in order to send and retrieve e-mail messages.

\_\_\_\_ asks you about the dilemma facing many countries today concerning the balance between economic growth and development and environmental protection. Discuss the dilemma and take a stand supporting your opinion.

The Administration of your university has recently proposed a change in policy that will require all students to live on campus. You attend a discussion group with members of the University Housing Committee and have the opportunity to offer your views on such a policy.

\_\_\_\_\_ asks you about the dilemma facing many countries today concerning the balance between economic growth and development and environmental protection. Discuss the dilemma and take a stand supporting your opinion.

## **SUPERIOR**

Support Opinions

Hypothesize

Discuss Abstract Topics

Handle Linguistically Unfamiliar Situations

\_\_\_\_\_ asks you about differences in family structure from country to country. In some societies families are large, extended networks, and in other societies, small nuclear families are the norm. Discuss the burdens and pleasures of families and take a stand supporting your preference for a large, extended family or a smaller, nuclear family.



You are leading a discussion at your club on a *book/movie* you *read/saw* recently. Describe a major theme of the *book/movie*, and discuss the significance of that theme to society.

You are going to miss \_\_\_\_\_ *practice/rehearsal* for the third time in two weeks. Your continued participation is in jeopardy, and the \_\_\_\_\_ wants to meet with you. Explain the situation and present a case to convince *him/her* that you are indeed a responsible person.

The United States is one of the world's most successful democracies and yet fewer than 50 percent of eligible voters participate in the election process. Why do you think that this is so? What might be some of the reasons why more citizens do not exercise the right to vote?

There are different types of managers and management styles in today's work-place. Some managers require that their employees function within a highly structured work environment, while others are comfortable in giving employees a broad range of freedom. Discuss the advantages of different management styles and take a stand supporting your opinion about which is most effective.

You will be living with a host family in \_\_\_\_\_ next year. You call the family, introduce yourself, and ask several questions in order to learn more about them.

You want to buy tickets for a concert. Call the ticket office and ask several questions in order to get the information you need.



You are looking for an apartment-mate. Ask several questions that will help you to decide if this person will be a good apartment-mate for you.

You go to the reception desk of a hotel in \_\_\_\_\_. Describe the type of room you want. You have a price limit. Ask three or four questions to get more information about the area.

You are in \_\_\_\_\_. You missed your plane to New York. Ask the person behind the counter three or four questions to find out what you need to know to get to New York quickly.

You are a reporter for a (school) newspaper interviewing a visiting celebrity, \_\_\_\_\_. Find out everything you can for an article you are writing.



A friend calls and invites you to a party. You need to know more about the details of the party before you accept or decline the invitation. Ask several questions in order to get the information you need.

You are left alone in a room with a friend's grandparent. Make polite conversation with *him/her* while you wait for your friend.

You are having an interview for a babysitting job. Ask the parent four or five questions to find out everything you need to know.

Your neighbor is going on vacation and has asked you to take care of things while *he/she* is away. Ask four or five questions to find out what you need to know.



You go to a library in \_\_\_\_\_ to find books for a class project. Ask the person at the front desk several questions in order to get the information you need to use the library.

You want to rent an apartment. Talk to the building manager and describe what you want. Ask four or five questions to find out everything you need to know.

### ROLE PLAY CARDS

These cards are intended to facilitate the evaluation of linguistic tasks sometimes not easily elicited in a conversational format. Testers should tailor the contexts and the identities of the interlocutors to evaluate language-specific requirements and forms of address, honorifics, and kinship terms, as necessary.

### INTERMEDIATE

Create With Language

Ask and Answer Simple Questions

Handle a Simple Situation or Transaction